StringSoft / IDEXX Reference Laboratories Integration User Guide



StringSoft Veterinary Management Software





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Table of Contents

Introduction	. 1
Requirements and supported software versions	1
Requesting a VetConnect account	2
Adding staff members to the VetConnect account	2
Setting up VetConnect services in your StringSoft system	4
Add StringSoft/IDEXX laboratory requisition form	4
Lab location setup	5
Lab type setup	7
Lab type translation	8
Download and install the StringSoft/IDEXX service	9
Enabling employee discounts for laboratory tests1	15
Using VetConnect Services to create a LabREXX test requisition1	16
Creating a requisition for individual test orders	16
Viewing a completed or pending requisition	18
Downloading test results	20

Introduction

The IDEXX Reference Laboratories VetConnect[®] service is now integrated with StringSoft software.

Using the VetConnect service, your practice can:

- 1. Seamlessly create electronic LabREXX[®] test requisition forms for your IDEXX Reference Laboratories test orders.
- Automatically download IDEXX Reference Laboratories results into your patients' medical records.

There are several benefits to using VetConnect services:

- Improved order accuracy with bar-coded LabREXX forms and automatic error checking
- Elimination of misspelled patient, doctor, and staff names
- Automatic capturing of test fees, to reduce missed charges

This document explains how to set up and start using the VetConnect service in StringSoft, how to use the VetConnect service to order tests, and how to download IDEXX Reference Laboratories results into your software.

Requirements and supported software versions

Your practice must provide the following:

- 1. Internet access on all computers that will be used to create test requisitions
- 2. An IDEXX VetConnect account and an IDEXX Web services ID and password (instructions for obtaining both are included in this document)
- 3. StringSoft IDEXX Lab Service
- 4. StringSoft/IDEXX custom requisition form



Requesting a VetConnect account

To use VetConnect services through StringSoft software, your practice must have a VetConnect account and an IDEXX Web services account ID and password. If your practice does not already have these, contact VetConnect Customer support:

- In the U.S., call 1-888-433-9987, or go to vetconnect.com and click Subscribe now, or email vccontactus@idexx.com.
- In Canada, call 1-800-667-3411, or email vccanada@idexx.com.

Ask customer support to set up both a VetConnect account for you and a Web Services account ID and password. Be prepared to provide the following information:

- 1. Your IDEXX Reference Laboratories account number
- 2. The name of the person at your practice who will administer the account, including his or her email address
- 3. The name of your practice management software

IDEXX will provide a user name and password for the VetConnect administrator, and will provide an IDEXX Web services account ID and password. You will need all of these in order to complete the integration.

Note: If you think your practice may already have a VetConnect account, but are not sure who the account administrator is, contact customer support, as described above.

Tip: Once you have a VetConnect account, you can view your IDEXX Reference Laboratory results online at VetConnect.com from anywhere at any time.

Adding staff members to the VetConnect® account

Before you can start using VetConnect services to create LabREXX test requisitions, the VetConnect administrator must **add the practice's staff members to the VetConnect account.**

To add members to the VetConnect account:

- 1. Go to vetconnect.com (U.S.) or vetconnect.ca (Canada).
- 2. Enter the VetConnect administrator user name and password, and then click Enter VetConnect.
- 3. Select the **Account Administration** tab, and then click the **Practice Administration** link at the top of the page.



Home Lab Services Telemedicine Service	es Medical References	Account Administration)
Account Administration Practice Administration)		

- 4. In the Practice Members area, click **Add New Member** to display the New Account information form.
- 5. Fill in the required fields (marked with asterisks), and then click Create.
- 6. In the Permissions area, select the permissions for this member:
 - View Lab Reports: User can view all laboratory result reports for your practice.
 - **Order Tests/Consult**: User can request additional testing and internal medicine consultations through VetConnect.com.
 - Administer Practice: User can edit practice information and add or delete account members.
- 7. Click Save.
- 8. Keep a list of the VetConnect user names and passwords because these may be needed in a future step.







Setting up VetConnect[®] services in your StringSoft system

Now that you have everything you need from IDEXX, you must set up your StringSoft software so that you can use VetConnect to create test requisitions and so your software can automatically download test results from IDEXX Reference Laboratories.

Add StringSoft/IDEXX laboratory requisition form

Obtain the custom laboratory requisition form from IDEXX or by contacting StringSoft Support.

From the Administration menu, Custom Templates. Click **Add New Report Template Item**, then click **Load Report Format from Disk**.



- 1. Select the custom report from the location you saved the report to.
- 2. Type a description for the report name, such as "IDEXX Requisition form."
- 3. Check **Report is Default StringSoft Report**, and from the drop-down menu choose **Lab Request**.
- 4. Click Save Report Template.





Lab location setup

You must specify IDEXX laboratory location information to identify IDEXX laboratory for submitting lab requests.

From the Administration menu, Lab items, Lab Locations. Click Add New Lab Location.

Lab Location Inf	ormation					
General Inform	ation		Outside Lab Info	ormation		
Description Phone #	Idexx Lab Enter Contact Phone #		Lab Is Outsid	e Lab de Lab is Antecl	h	
Contact Name	Enter Contact Name at Idexx		Anteo	h_lab_location	West 🔻	
Email	Enter Contact Email Name at Idexx		An	tech Zoasis ID		
Hospital	Whitefield Animal Hospital	•	Antech	n Corporate ID		
	Charge Invoice When Ordering		Ante	ech Account ID		
	Create Treatment on Order		Ante	ech User Name		
Treatment Type	Collect Sample	•	An	tech Password		
	Print Requistion Form on Order		🗸 Outsi	de Lab is Idexx		
	V Use Lab Type Translations		Outsi	de Lab is Other	AHL - Guelph ON	•
	Send Lab Request on Order			Logon ID	Idexx Logon ID	
	Lab Location Is Inactive		Lo	gon Password	Idexx Password	
			Accou	unt/Hospital ID	Idexx Atrim #	
In Hospital Lab	Information		Custom Forms			
Lab is In He	ospital - General Use			Use Custor	n Requistion Form	
Lab in In Hospital - Equipment Specific		ospital - Equipment Specific Cu		Select a Custo	m Form	•
Manufacturer	Abaxis	•		Use Custor	n Specimen Landscape Labe	
- randotter er			Custom Label	Select a Custo	m Label	•
				Use Custor	n Specimen Portrait Label	
			Custom Label	Select a Custo	m Label	-

- 1. Under General Information, provide the following information:
 - Description—Name of laboratory
 - Phone #—Phone number of laboratory
 - Contact name—Name of IDEXX contact
 - Email—Email address of IDEXX contact
 - Hospital—If you have a multi-hospital facility, select the hospital associated with this Lab Location from the drop-down list. (Please note that a location **MUST** be set up for each hospital.)
 - Check Charge Invoice When Ordering if you want to charge the client at the time of order.
 - Check **Create Treatment on Order** if you want to create a treatment for sample collection. (Only check this if you want to collect a treatment for sample collection)
 - Check **Print Requisition Form on Order** to display a pop-up reminder to print the requisition slip.
 - **Do not check** Send Lab Request on order. (This feature may be available from IDEXX at a later date.)
 - **Do not check** Lab Location Is Inactive. (Check this only when you are no longer using this lab location.)
- 2. Under Outside Lab Information, provide the following information:
 - Check Outside Lab Is IDEXX.
 - Enter the web services logon ID for IDEXX.
 - Enter the web services logon password for IDEXX. (See page 4 for information on getting the web services information from IDEXX.)







- Enter the Account/Hospital ID (the IDEXX LIMS number).
- 3. Under Custom Forms, provide the following information:
 - Check **Use Custom Requisition Form.** Then from the drop-down menu next to Custom Forms, select the custom form you created. (You should see only one in the drop-down list.)
- 4. Click the SAVE button







Lab type setup

You must specify lab types for ordering IDEXX laboratory tests.

From the Administration menu, Lab Items, Lab Type. Click Add New Lab Type.

2	₩ 🔜 🔻		Lab Type Add		<u>;</u> x
Lab Type Informa	tion				
Test Name	CBC Plus				
Test Type	CBC	•	Report Sequence		0 🗘
Test High	0 🔻		Lab Type is Biop	sy	
Test Low	0 🔻				
Units					
Item to Charge	CBC		•	Create N	lew Product
	Charge Selected Pro	oduct/Se	rvice 🗹 Used Fo	or Ordering	
Notes			a		•
	🔲 Has Lab Package 🏼 P	ackage	Select Lab Package		•
					1.

- 1. Provide the following information:
 - Test Name—Enter the name of the laboratory test.
 - Test Type—Select the test type from the drop-down list.
 - **Report Sequence**—Select the sequence number for this test in the report. The report sequence allows you to put the test types in a particular sequence if you choose to do so. For example, you may want CBC (1), Urinalysis (2), Chemistry(3), etc.
 - Lab type is Biopsy—Check this option only if the lab type is a biopsy.
 - Test High/Low (optional) This value will be pulled from IDEXX.
 - Units(optional)Units of measure for the result.
 - **Item to Charge**—From the drop-down list, select the product/service that you want charged at the time of ordering. Then check **Charge Selected Product/Service**.
 - Check **Used for ordering**—If this option is not checked, the test will not be in the list of lab tests that can be ordered.
 - **Notes** (optional)—Any notes added here will be displayed in the notes field when you order this test.
 - **Do not check** Has Lab Package—This option is not used for outside laboratories.
- 2. Click the SAVE button



Lab type translation

Lab type translations map your lab types to IDEXX test codes.

From the Administration menu, Lab Items, Lab Type Translations. Click Add New Lab Type Translation.

🔏 * 🖡	▼ Lab Type Translation Add _ ×
Lab Type Translat	tion Information
Lab Type	Albumin 👻
Lab Location	Idexx 🔹
Translation Name	Albium ALB
Translation Code	ALB
	11.

- 1. Provide the following information:
 - Lab Type—Select the lab type from the drop-down menu.
 - Lab Location—Select the lab location (IDEXX) from the drop-down menu.
 - **Translation Name**—Type the translation name.
 - Translation Code—Type the IDEXX code for the test.
- 2. Click the SAVE button

After you have set up all your lab location information, lab types and lab translations, you are ready to download the StringSoft/IDEXX service.







Download and install the StringSoft/IDEXX service

From the customer Website

www.stringsoft-customers.com

log in with your username/password.

In your list you will see IDEXX Online lab interface. Click on the disk button to download



When prompted, SAVE (It is not recommended you run the download from the Webpage Once downloaded - Double click on it and Run/Install – following prompts on screen.

S StringSoft Idexx Online Service - InstallAware Wizard					
3	Welcome to the InstallAware Wizard for StringSoft Idexx Online Service				
	The InstallAware Wizard will install StringSoft Idexx Online Service on your computer.				
	WARNING: This program is protected by copyright law and international treaties.				
	To continue, click Next.				
InstallAware	< Back Next > Cancel				









S StringSoft Idexx Online Service - InstallAware Wizard
Important Information Please carefully read the following program information.
Add a readmertf or readme.rtf, or readmetxt or readme.txt file to your project as a support file/creative to display it here.
InstallAware < Back Next > Cancel

StringSoft Idexx Online Service - InstallAward	e Wizard 📃	
Customer Registration Please enter information on yourself.		6
User Name:		
StringSoft		
Organization:		
StringSoft		
InstallAware	< <u>B</u> ack <u>N</u> ext >	Cancel







StringSoft Idexx Online Service - InstallAware	Wizard 🗖 🗖 💌
Destination Folder Select folder where setup will install files.	6
Install StringSoft Idexx Online Service to: C:\Program Files (x86)\StringSoft Idexx Online	Service Change
Destination Folder Required Disk Space: Remaining Disk Space:	19,582 KB 598,003 MB
InstallAware	< Back Next > Cancel

ĺ	StringSoft Idexx Online Service - InstallAware Wizard				
	Select Program Folder Select the location where you would like to create new shortcuts.				
	Setup will add program shortcuts to the Program Folder listed below. You may type a new folder name, or accept the suggested name. Click Next to continue.				
	Program Folder:				
	StringSoft Idexx Online Service				
1	Install this application for:				
	Anyone who uses this computer (all users)				
1	Only for me (current user)				
	InstallAware < Back Next > Cancel				
L					







StringSoft Idexx Online Service - InstallAware Wizard					
	3	Completing t StringSoft Id	he InstallAv exx Online S	ware Wizard Service	for
		The InstallAware Idexx Online Serv - Click Ne - Click Ba - Click Ca	Wizard is now r rice on this com xt to begin con ck to change se ncel to exit	ready to configur puter. figuration ettings	re StringSoft
InstallAware		[< <u>B</u> ack	<u>N</u> ext >	Cancel
StringSoft Ide	xx Online Ser ringSoft Idex n features you	vice - InstallAwa cx Online Servic selected are bein	are Wizard xe g configured.		
Please wait while the InstallAware Wizard installs StringSoft Idexx Online Service. This may take several minutes. Status: Folder: C:\ProgramData\Microsoft\Windows\Start Menu\Programs\StringSoft Idexx Online Service\					
InstallAware			< <u>B</u> ack	<u>N</u> ext >	Cancel

Service is being installed









You will get the following – which is normal – JUST click OK



The service configuration utility will pop up to complete







👘 🗸 🔻 Idexx Online Service Confi	guration Utility
Options	
Save Configuration Start Stop Service Reload Service	60/
Idexx Online Service Configuration Information	Service Status
StringSoft Database Type	Status Service Stopped
StringSoft Connection String	
packet size=4096;user id=sa;data source= <u>YourServer</u> ;initial catalog= <u>FourDatabase</u> persist security info=True;password= <u>FourPassword</u>	
Idexx Online Lab Location	
Minutes Between Check for Results	
User For Error Messages Select User	
	1.

From the dropdown menu select your Database Type

In the StringSoft Connection String – type in your Server, Your database name, and your password for StringSoft (You can also just copy this information from your configuration file in StringSoft folder) (Please contact StringSoft if you need assistance in finding your confirmation file)

Click on Reload list.

From the dropdown under Idexx Online Lab Location, select your lab location Under Minutes between Check for Results – select the number of minutes between checks (this is the number of minutes between checking for new results) Under the User for Error Messages – select from the drop down the user who will receive errors

Under the User for Error Messages – select from the drop down the user who will receive errors if there is an error with the service.

Save Configuration

Once you have saved the configuration – Click on Start Service. (Note: the status to the right will indicate the service started)

Using your exit button - close the screen. Your service is now running.



Enabling employee discounts for laboratory tests

IDEXX offers a professional courtesy discount to practices that use IDEXX Reference Laboratories as their primary laboratory. Doctors and staff qualify for discounts on tests run at an IDEXX reference laboratory for their personal pets. This discount applies to all tests except cytology, histology, and send-outs. For doctors and staff to receive the discount, the LabREXX[®] test requisition form must clearly indicate that the patient is an employee pet.

If you have questions about your practice discount, please contact your IDEXX Reference Laboratories sales consultant.

StringSoft provides a Group Code for tracking employees, VIPs, military, etc.

To apply the group code:

- 1. Open the Client Edit screen.
- 2. In the Client Extended Information section, select the Group Code from the drop-down list.
- 3. Click Save.

There is also a Discount Type for employees, senior citizens, military, etc. You can assign a discount type to the employee, who will then automatically receive a discount on all products and services that are marked discountable.







Using VetConnect Services[®] to create a LabREXX[®] test requisition

Creating a requisition for individual test orders

From the Medical Record Visit, Lab Orders tab. Click Add Lab Order.



- 1. Provide the following information:
 - Hospital—The hospital field auto populates.
 - **Veterinarian**—The doctor of record is displayed by default. If a different doctor is ordering, select the doctor from the drop-down menu.
 - Lab Location—Select the lab location.
 - Lab Type—Select the test you want to order.
 - Specimen Type (optional)—Select the specimen type.
 - Acquisition Site(optional)—Select the acquisition site from the menu, or type in the acquisition site.
 - Accession ID, Lab Case ID, Location ID—All values are auto-populated. You can generate new accession and lab case IDs, if you choose to do so.
 - **Description**—Auto-populated, based on the Lab Type ordered.
 - **Status** —Select the status.
 - **Notes**—Add any notes about this test that you want to include with the lab test order. Notes will be printed on the requisition.
- 2. Click the SAVE button
- 3. Add any additional tests you want to order, saving after each one.
 - ****Note that all tests are now displayed on the RIGHT*****



6	.	7 🗟 🕙 🛱	⇒ 2	Ŧ	Lab Order Ad	ld - OVC Associate Dean, A	cademics, - bobby	
Lab Type					Lab Orders for th	is Accession ID (Drag a colum	n header here to group)	10-1
Hospital	Whitef	eld Animal Hospital		•	Accession ID	Description	Lab Order DateTime	Tag
Veterinarian	Strings	oft, Allen		-	9			
Lab Location	Idexx			•	▶ 213	Albumin	9/2/2011 1:51 PM	
Lab Type	Select	a Lab Type	· · · · ·	Include ALL Lab Types	213	Fecal	9/2/2011 2:19 PM	
Specimen Type	Select	Specimen Type	•	Biopsy	213	BUN - Canine	9/2/2011 2:19 PM	
Acquisition Site	Select	Acquisition Site		•				
	OVC A	ssociate Dean, Acad	emics, 🔻	Add Billing Contact				
Lab Order Info	ormation							
Accession ID	213			Generate New ID				
Lab Case ID	12			Generate New ID				
Location ID	213		Tag #					
Description								
Status	Pendin	g		•				٦
Notes								
Notes								
				T				
Label Printer	[EditVa	lue is null]		•				_

- 4. After you have added all of the tests, click the **Print Requisition** button at the top of the Screen . Be sure to include the printed IDEXX requisition form with your samples.
- 5. Click the **Print Label** button (there are two options: single label and multi-label)
- 6. After you have printed your requisition and labels, close the screen by clicking the X in the upper right corner.

After IDEXX has processed your order, your lab results will be displayed in StringSoft under the Medical Record Visit, Labs tab.



🐑 🤊 🖬 🛒 🖡	/2 🔀 🗖 🖁	, 💀 😵 🔻 👘		Patient Vis	sit Record - Cotte	n, Lynne - Billy		
Record Handw	vriting SOAP	Vitals Labs Diag	Treatments Pre	scriptions Ima	iging Lab Imgs	Lab Orders	History Invoid	e Estimate
Add Labwork	Edit Labwork D	elete Print Print Prev bwork Labwork Labwor	view Graph All Patie rk Labwork LabWo	nt Visit L rk Labwork Acc	abwork Billy	en, Lynne P Medi	review cal Record	w Soap Text er Forms neral Options ▼
		Lab Work Options			⊿ Gener	al Inf 🦼	General Optio	ns
Selected Labwork Options								
View labwork from AL	L records Se	et MR Labwork Status	ormal 🔻		view Full Description	s		
								-
								1
Patient Labwork (Drag a Date/Time	column header here Patient	to group by that column) Description	Туре	Results	Unit/Measure	Other Result	High	Low
Patient Labwork (Drag a Date/Time	column header here Patient	to group by that column) Description	Туре	Results	Unit/Measure	Other Result	High	Low
Patient Labwork (Drag a Date/Time	Patient Billy	by that column) Description B/C RATIO	Type CHEM 25	Results 13.8000	Unit/Measure	Other Result	High 0.0000	Low
Patient Labwork (Drag a Date/Time	Patient Patient Billy Billy	to group by that column) Description B/C RATIO INDIRECT BILIRUBIN	CHEM 25	Results 13.8000 0.0000	Unit/Measure mg/dL	Other Result	High 0.0000	Low C
Patient Labwork (Drag a Date/Time * * 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM	Patient Patient Billy Billy Billy	bescription b/C RATIO b/C	CHEM 25 CHEM 25 CHEM 25	Results 13.8000 0.0000 38.0000	Unit/Measure mg/dL	Other Result	High 0.0000 0.3000 40.0000	Low C C C 27
Patient Labwork (Drag a Date/Time * > 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM	column header here Patient Billy Billy Billy Billy	by group by that column) Description B/C RATIO INDIRECT BILIRUBI NA/K RATIO HEMOLYSIS INDEX	Type CHEM 25 CHEM 25 CHEM 25 CHEM 25 CHEM 25	Results 13.8000 0.0000 38.0000 0.0000	Unit/Measure mg/dL	Other Result	High 0.0000 0.3000 40.0000 0.0000	Low C C C 27 C
Patient Labwork (Drag a Date/Time • 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM	column header here Patient Billy Billy Billy Billy Billy	to group by that column) Description B/C RATIO INDIRECT BILIRUBII NA/K RATIO HEMOLYSIS INDEX LIPEMIA INDEX	Type CHEM 25 CHEM 25 CHEM 25 CHEM 25 CHEM 25 CHEM 25	Results 13.8000 0.0000 38.0000 0.0000 0.0000 0.0000	Unit/Measure mg/dL	Other Result	High 0.0000 0.3000 40.0000 0.0000 0.0000	Low C C C C C C C C C C
Patient Labwork (Drag a Date/Time • 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM	column header here Patient Billy Billy Billy Billy Billy Billy Billy	to group by that column) Description B/C RATIO INDIRECT BILIRUBI NA/K RATIO HEMOLYSIS INDEX LIPPEMIA INDEX ANION GAP	Type CHEM 25	Results 13.8000 0.0000 38.0000 0.0000 0.0000 18.0000 18.0000	Unit/Measure	Other Result	High 0.0000 0.3000 40.0000 0.0000 0.0000 0.0000 24.0000	Low C C 27 C C C 12
Patient Latwork (Drog a Date/Time 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM	Patient Patient Billy Bi	b group by that column) Description B/C RATIO INDIRECT BILIRUBI NA/K RATIO HEMOLYSIS INDEX LIPEMIA INDEX LIPEMIA INDEX ANION GAP WEC	Type CHEM 25	Results 13.8000 0.0000 38.0000 0.0000 0.0000 18.0000 H 22.7000	Unit/Measure Unit/Measure mg/dL mg/dL mEq/L THOUS./uL	Other Result Other Result	High 0.0000 0.3000 40.0000 0.0000 0.0000 0.0000 16.3000	Low C C C C C C C C C C C C C C C C C C C
Patent Lawwork (Drog a Date/Time ♥ ▶ 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM	Patient here Patient Billy Billy Billy Billy Billy Billy Billy Billy Billy	to group by that columy) Description B/C RATIO INDIRECT BILIRUBIN NA/K RATIO HEMOLYSIS INDEX LIPEMIA INDEX ANION GAP WBC RBC	Type CHEM 25 CRC COMPREHE	Results 13.8000 0.0000 38.0000 0.0000 0.0000 18.0000 H 22.7000 7.3500	Unit/Measure Unit/Measure mg/dL mg/dL mEq/L THOUS./idL MILLION/uL	Other Result Other Nesult N	High 0.0000 0.3000 40.0000 0.0000 0.0000 24.0000 16.3000 8.5000	Low C C C C C C C C C C C C C C C C C C C
Patent Lawork (Drog a Date/Time ♥ ▶ 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM 8/4/2011 10:08 AM	Patient Patient Billy Billy Billy Billy Billy Billy Billy Billy Billy Billy	to group by that column) Description B/C RATIO INDIRECT BILINUBI NA/K RATIO HEMOLYSIS INDEX LIPEMIA INDEX ANION GAP WBC RBC HG8	Type CHEM 25 CBC COMPREHE CBC COMPREHE	Results 13.8000 0.0000 38.0000 0.0000 18.0000 H 22.7000 7.3500 H 18.2000	Unit/Measure mg/dL mEq/L THOUS./uL MILLION/uL g/dL	Other Result	High 0.0000 0.3000 40.0000 0.0000 24.0000 16.3000 18.5000 18.5000 18.0000	Low C C C C C C C C C C C C C C C C S S S 12

You may also receive an SMS or email indicating that your lab results are available for viewing (depending on your hospital settings and notifications).

Viewing a completed or pending requisition

From the Technician Menu, Lab Orders tab, Opening a Draft LabREXX Requisition.

	6	s 🔣 📼			Patient Visit	Record - OV	/C Associat	e Dean,	Academics	, - bobby - String	5oft Main Mer	nu	-	
$\mathbf{\nabla}$	Front [Desk Menu	Medical Men	u Tech	nician Menu	Accounting	g Menu	Adminis	tration Menu	User Menu				
			H	5			M					Č.		
In Hos Patient R	spital Records	Appointments	Treatment List	Prescription List	Prescription Refill Search	Lab Orders	Call Back Reminders	Client Search	My Tasks	Product or Service Price Check	Purchase Requisitions	Time Clock	Open Screens *	
				Medical	Items					Financial Ite	ems 🔺	Miscellar	eous Items 🔒	

- 1. Select the lab order you want to reprint from the list, and click Edit Lab Order.
- 2. Click Print Order Sheet.

B		N 7 7 7	2	Ŧ
Lab Type		Print Order Sh Print Lab Order	sheet	
Hospital	Whitefield Animal Hospi	tal		-
Lab Location	Idexx Laboratory			-
Lab Type	T4	•	🗌 Indu	de ALL Lab Types
Specimen Type	Select Specimen Type	•		
Acquisition Site	Unknown			•

3. Close the screen when finished.



4. Example of a completed IDEXX Test Requisition

	StringSoft Veterinary Management Software				
Idexx Laboratories	Whitefield Anima P.O. Box 3 Nashua, NH (800) 481-2	al Hospital 028 03060 2693			
Practice Information Phone: (800) 481-2693 Fax: (800) 749-5085 Email: gkime@stringsoft.com Antrim #: 11452 Doctor: StringSoft, Allen	Patient Infomation Client Name: Cotten Lynne Paient Name: Billy Gendar: Female Species: Canine Breed: Great Dane DOB: 3/17/2011	Requisition Infomation Requisition #: 549 Date Collected: 9/13/2011 11:02:55 AM Accessions: 549 Please submit all printed forms with your LABREXX requisition			
ab Use Only					







Downloading test results

Test results from IDEXX Reference Laboratories can be downloaded automatically to your software and saved to patient records.

After you have installed the StringSoft/IDEXX service (see Step 5 above); you do not need to do anything else. The IDEXX laboratory test results will be downloaded automatically into the Medical Record visit.





